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Collins Center for the Arts_Message & Info from Director Danny Williams

Danny Williams

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Matthew Revitt <matthew.revitt@maine.edu>

Message & Info from Director Danny Williams

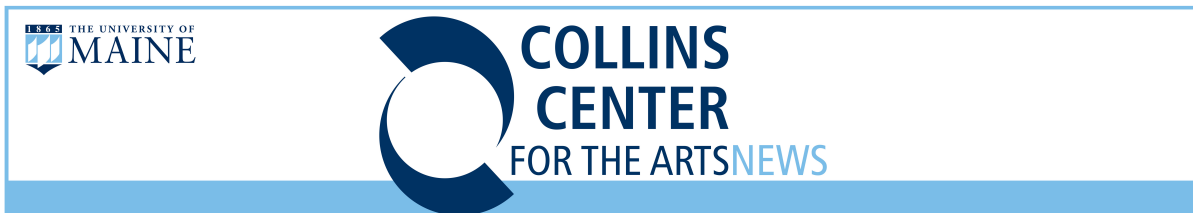
1 message

Collins Center for the Arts <CCA@cca.collinscenterforthearts.com>
To: "Matthew," <matthew.revitt@maine.edu>

Thu, Jun 17, 2021 at 11:13 AM

Blue skies ahead!

[Click to view in web browser](#)



Dear Matthew,

As we begin to emerge from what has been a very long intermission, we are grateful to you for standing by us during this exceptionally difficult time for our industry. Your kind notes, posts and overall encouragement has meant the world to us.

Despite lots of unknowns, we are ecstatic to think about live performance returning to the CCA stage. But one thing is for sure - it will take some time for our industry to return to "normal." With that in mind – and knowing that things are likely to change – what follows is an outline for where we stand right now and our path forward.

So as we work through it all, we ask for your patience and understanding. It will be worth it.

*Sincerely,
Danny Williams
Executive Director*

FOR EVERONE

Ordinarily at this time of year, we would be getting ready to roll out our season. But since restrictions have only now been lifted, dates on our calendar are just starting to fill in as regional, national and international artists make arrangements to return to our stage.

The biggest change you'll notice is we will be announcing performances as we confirm them – a few at a time – and they likely won't be in chronological order. Check your email, our social media and web site for announcements and details.

Due to the unusual structure of this year's season, we will be unable to bring on any new subscribers until the 2022-23 season.

If you have a credit on your account, you may apply it toward any upcoming CCA show.

Our box office will be open for summer hours Tuesday - Thursday, 10 a.m. - 3 p.m. or you can call 207.581.1755, or email cca@maine.edu. We will also be open on Friday, June 25, same hours. (You'll know why when you see our special announcement next week!)

FOR SUBSCRIBERS

If you were a subscriber during the 2019-20 season, your status as a subscriber will carry over into the upcoming 2021-22 season. It's as simple as that.

The following list may help remind you of your benefits. You'll notice note that we had to make some modifications, but we're determined to continue treating our subscribers well. Sometimes, especially with outside rentals, we can't offer everything on the list -- but we will try! Thank you for your patronage and understanding.

PRIORITY SEATING

After a show is announced, when possible, subscribers will get a 24-48 hour window and have exclusive access to access the best After that time, we will try to place you as close as possible to your favorite seats.

LOWER FEES

You'll receive a 50% discount on fees on all shows you purchase this season, including all mainstage shows, chamber and jazz concerts and all shows in our broadcast series. (Bangor Symphony and School of Performing Arts events are not included.)

FIRST TO KNOW

When possible, subscribers get first notification of our next season and of any events we add throughout the year. Please make sure we have your email address for those updates.

MILLERS CAFÉ COUPONS

We'll send you café coupons (one for every mainstage show in your subscription -- up to five coupons.) Just show your coupon and get \$1 off each item in your order -- up to 5 items per show. You choose the treats: popcorn, cookies, beverages (non-alcohol) -- whatever we have on sale for that event.

NO MAILING FEE – RECEIVE TICKETS IN ADVANCE

We'll mail your tickets and vouchers in advance, free of charge, to help save you time in line.

TICKET EXCHANGES

Can't attend? We'll gladly exchange tickets for credit toward another performance in the 2021-22 CCA season, for mainstage, chamber music, jazz and broadcasts only (BSO and SPA excluded). Please note that all exchanges must be requested at least 48 hours prior to the originally ticketed performance. Replacement shows and seats are subject to availability.

LOST TICKET REPLACEMENT

Just call 207.581.1755 to talk with our box office team.

PERSONAL ATTENTION

For situations that require more assistance, our box office managers are available at 581.1757 or 581.1784.

ADDITIONAL INFORMATION – IMPORTANT!

The University of Maine continues to follow all government regulations and campus guidelines as it pertains to the COVID-19 pandemic. Seat locations, attendance capacities, and other relevant rules and regulations are all subject to change. If for any reason a performance is canceled or limited attendance is required, full refunds, and other flexible ticket options for the canceled performances will be available. Click **here** for current University of Maine System guidelines.

Much thanks to our lead sponsor of the 2021-22 performance season:



You matter more.

Collins Center for the Arts
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University of Maine
Orono, ME 04469



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